

Information Technology Department Customer Services Division

Password:

customer-centric

....Hear what ITD Customers have to say...

"....We've always had very quick service on the problems we've had. We're very satisfied. "

....Towner County – Sheriff's Office, Cando

"....Thank you for your assistance in resolving the problems"

....McIntosh County Schools, Zeeland

"...Very Satisfied. Problem was solved in a very timely manner I was very pleased."

...Children's services Coordination Committee, Devils Lake

"...Prompt, friendly and very helpful. Lots of patience. Thanks!"

....State Hospital, Jamestown

"...the person who worked with me was fantastic. Deserves much praise, an excellent raise and an excellent evaluation for the service."

....Richland County Schools, Wahpeton

"...Outstanding Service."

...Department of Transportation, Bismarck

".Excellent Job! Very professional!"

....Department of Corrections & Rehabilitation, Bismarck

"...it was just a couple seconds and they had me up and running again. Thanks much for the prompt response."

....Department of Corrections & Rehabilitation, Devils Lake

"...Helped me quickly. Nice person to deal with."

....Mandan Police Department

"...Great Service! Thanks."

....Human Resource Management Services, Bismarck

"....appreciated your promptness."

....Attorney General, Bismarck

"....did a great job handling my issue. Demeanor made it feel more personal not just an incident or a number."

....Department of Human Services, Bismarck

"....always very pleased with the prompt, courteous assistance. Thank you."

....McLean County – Sheriff's Office, Washburn

"...awesome job of keeping me up-to-date on what was being done."

...Information Technology Dept., Bismarck

"...Thanks for all your help!"

...Developmental Center, Grafton



Incident Management Survey Comments (October, 2006)